Medical Management

Workers' Compensation Specialists

We encourage you to visit and explore our web site on a frequent basis.

Interested in Coverage?

Interested in an Agency Appointment?

Seeking a Career?

To obtain answers to questions about GUARD, call our Customer Service Department toll free at (800)673-2465 or send an e-mail message to csr@guard.com.

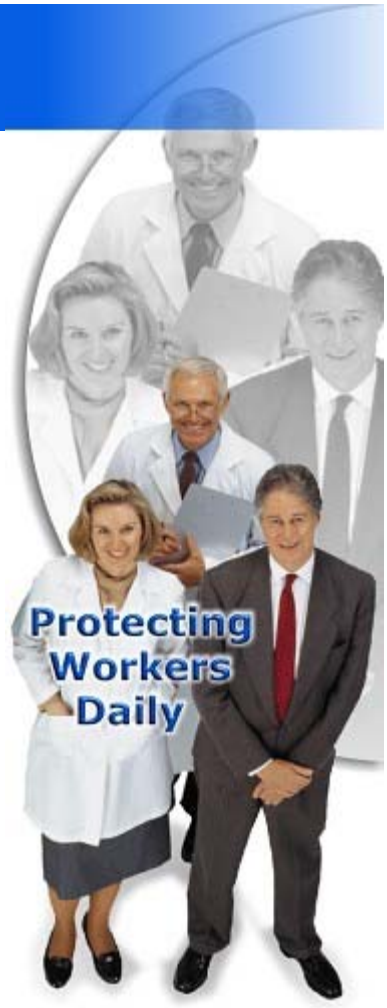
Medical Provider Networks

The use of skilled, responsible medical providers well versed in occupational health concerns can make an enormous difference in ensuring that injured employees receive care of a uniformly high quality . . . AND can make a significant difference in containing medical costs. In implementing Cooperative Care, we have access to a network of professionals who administer quality treatment, using nationally recognized standards, and who understand the steps that can be taken to get injured employees back on the job.

As a result, a customized list of medical providers, representing a range of specialists, is prepared for use by our policyholders, regardless of size, in most parts of our operating area. We mail this list (often referred to as a "physicians panel") directly to the business at the time our policy is issued; then, we follow-up with a call to ensure that the package has arrived, been reviewed, and been understood. In particular, we walk the employer —via phone— through each step involved in setting up a program, an activity we have named "installation" which can include activities such as posting of the panel, obtaining (when applicable) employee Acknowledgment Forms, and explaining claims reporting procedures. We make sure the benefits of this program are fully outlined so we can encourage active participation.

Suggested Related Topics:

- Overview
- Coordination of Care



Information from our web site at www.guard.com is current as of June, 2003.

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